

THE ONLY SURPRISES WITH YOUR CERTIFIED PRE-OWNED VOLVO ARE GOOD ONES

VOLVO CERTIFIED PRE-OWNED CARS PROGRAM BROCHURE



CERTIFIED
PRE-OWNED
CARS



SURPRISE: YOU CAN OWN THE VOLVO YOU’VE ALWAYS WANTED

Some people worry about the “surprises” that can come with pre-owned cars — but when you choose Volvo Certified Pre-Owned vehicles, the only surprises you'll get will be good ones. You'll get premium features you didn't think you could afford. You'll get Scandinavian design that's as beautiful as it is functional. And, you'll get incredible peace of mind with our ironclad warranty.

Each Certified Pre-Owned Volvo passes a rigorous certification process. We investigate its title history to ensure it's “clean.”* We thoroughly inspect each area of the vehicle — covering more than 130 points — and bring the vehicle up to our exacting specifications. Then, and only then, we certify the vehicle and issue a six-year/100,000-mile exclusionary warranty to the new owner (warranty is calculated from the original in-service date and zero miles).

When you purchase a Certified Pre-Owned Volvo, you'll have the same confidence and pride in your vehicle as you would a brand-new one — without the new-vehicle price tag. And, you don't have to worry about the surprises you might find in a typical used car!

*It has never been in a major collision, and its odometer reading is accurate.



TOP 10 SURPRISES IN A VOLVO CERTIFIED PRE-OWNED CAR



1. Award-winning value — the Volvo CPO Program was ranked number one in the Premium segment by IntelliChoice for 2011, and we've been in the top three every year since 2001.
2. Higher standards — each vehicle is reconditioned to meet Volvo's safety, performance, and appearance requirements.
3. Six-year/100,000-mile exclusionary warranty*.
4. NO deductible for warranty visits.
5. Volvo Certified Comprehensive Inspection.
6. Strict eligibility rules for vehicle age, mileage, condition, and history.
7. CARFAX Buyback Guarantee.
8. 24/7/365 Roadside Assistance for the life of the warranty with Volvo On Call.
9. Volvo Genuine Service.
10. Attractive financing options.

*Calculated from the original in-service date and zero miles

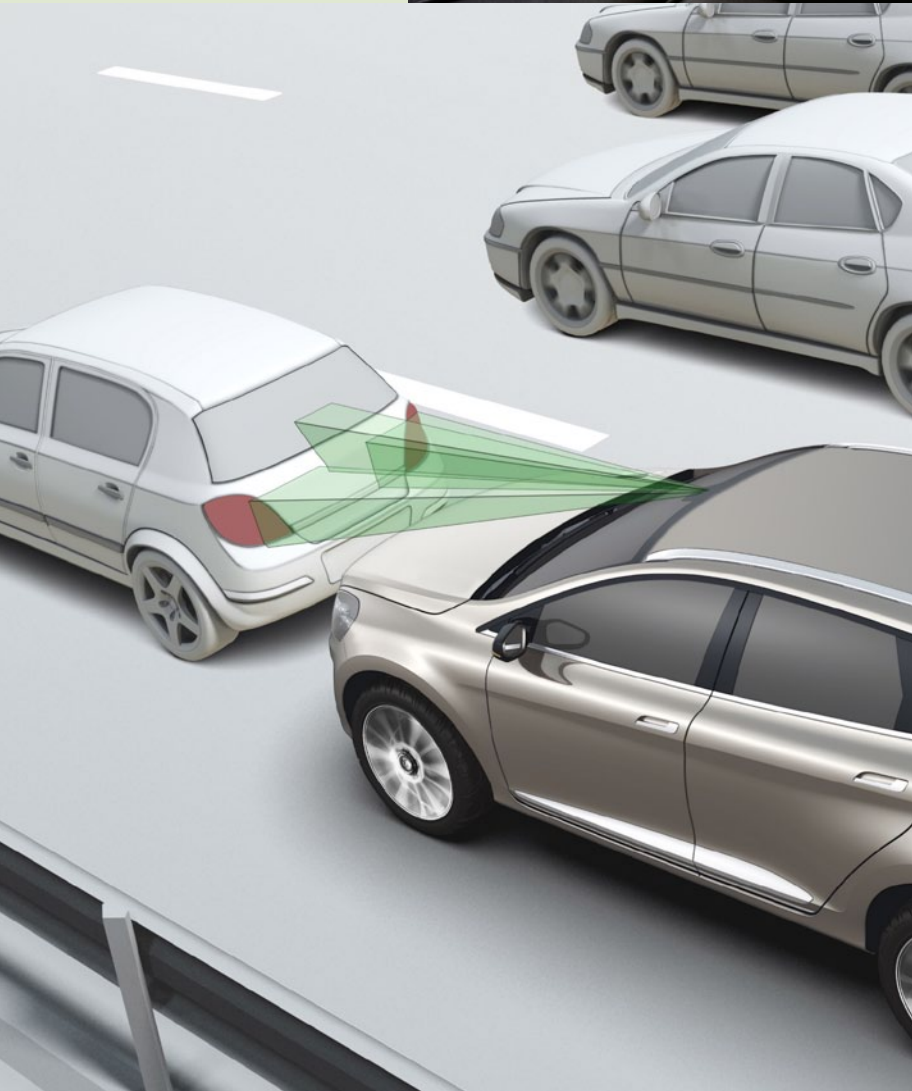
SURPRISE: LEGENDARY SAFETY

Volvo Certified Pre-Owned vehicles come with a 72-month/100,000-mile limited warranty.*

How can we offer you so much protection?

Every car we certify must pass a gruelling 130+ point inspection. And, every car we certify, of course, is a Volvo.

*Calculated from original in-service date and zero miles



SURPRISE: THE ULTIMATE IN VOLVO LUXURY



SURPRISE: VOLVO'S STYLISH SCANDINAVIAN DESIGN



THE VOLVO CERTIFIED PRE-OWNED WARRANTY

Delivering peace of mind.

Your confidence is guaranteed with the Volvo Certified Pre-Owned Warranty. It provides you with factory-backed coverage on thousands of components, systems, and operations – and many additional benefits.

- Six-year/100,000-mile protection* covering replacement or repair of defective components within the following systems:
 - Engine
 - Transmission
 - Drive axle**
 - Steering
 - Suspension
 - Brakes
 - Electrical
 - Air conditioning
- \$0 deductible.
- Warranty is automatically transferred to a new owner.
- CARFAX Buyback Guarantee – Verifies that the vehicle has a “clean” vehicle history (it has never been in a major collision, and its odometer reading is accurate). If a severe problem title is later discovered, CARFAX will buy back the vehicle from the holder of the CARFAX Vehicle History Report.

*Calculated from the original in-service date and zero miles

**Front and rear



SURPRISE: TOP VOLVO PERFORMANCE

VOLVO CERTIFIED COMPREHENSIVE INSPECTION

During the Volvo Certified Comprehensive Inspection, no detail escapes our factory-trained technicians, whether it's mechanical or cosmetic. We're so thorough that even the tire tread depth is checked in 12 separate places.

To be a Certified Volvo, each vehicle must pass this rigorous, comprehensive inspection and road test that cover more than 130 points inside and out, including:

- Exterior panels, glass, lights, grilles, bumpers, and frame.
- Interior systems and amenities – from the seats to the sunroof to the windows and doors.
- Powertrain – engine, transmission, suspension, steering, and much more.



OF COURSE, WE PAY SPECIAL ATTENTION TO KEY VOLVO SAFETY FEATURES SUCH AS:

- BRAKES
- LOCKS
- AIR BAGS AND SEATBELTS
- GLASS AND MIRRORS
- EXTERIOR LIGHTS
- TIRES AND WHEELS

SURPRISE: YOU CAN HAVE IT ALL WITH A VOLVO CERTIFIED PRE-OWNED VEHICLE



VOLVO ON CALL

A nice, safe feeling.

In addition to all of the other protections the Volvo Certified Pre-Owned Program provides, you'll also receive the security of Volvo On Call throughout the duration of your warranty.

Emergency roadside and towing service

In the event of a breakdown, simply call 1-800-63VOLVO to get local emergency service, 24 hours per day, 365 days per year.

Trip routing

Volvo On Call provides detailed maps, clearly marked to indicate the most direct or scenic routes, to destinations anywhere in the United States, Canada, or Mexico.

Trip interruption expense benefits

Should you experience a breakdown or traffic accident related to the warranty more than 150 miles from home, Volvo On Call will reimburse you for meals, lodging, car rental, and commercial transportation for up to three days (up to \$500).

Car theft protection reward

If your vehicle is stolen, we'll assist in its recovery by offering a \$5,000 reward for information leading to an arrest and conviction.

ENJOY UNPARALLELED ENTERTAINMENT WITH SATELLITE RADIO



If your Certified Pre-Owned Volvo has a factory-installed satellite radio, we'll give you an introductory three-month subscription to the Sirius Select Package! This package delivers 24/7 entertainment, coast to coast, with over 130 channels, including:

- **Commercial-free music**
- **Live sports play-by-play and expert talk**
- **Exclusive entertainment and talk**
- **World-class news**
- **Family and kids**

After your introductory three-month subscription, you can subscribe to SiriusXM directly. For more information on activation and subscriptions, visit www.siriusxm.com or call toll-free 877-837-6673.

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PROTECTION PLUS+ PROGRAM

Ask us about Volvo's Protection Plus+ Program, which covers your vehicle's Factory Scheduled Maintenance (FSM) for six years or 100,000 miles. Regular maintenance is essential to the life of your vehicle; Volvo strongly recommends FSM for protecting your investment and ensuring trouble-free vehicle operation. By taking this coverage now, you are ensuring that the services are covered for the life of the CPO warranty.

When you're covered by Protection Plus+, all of your work will be performed at authorized Volvo retailers by highly trained technicians – and only genuine Volvo parts will be used. This comprehensive coverage gives you unparalleled peace of mind, lowers your total cost of ownership, and makes it easier than ever to enjoy your Volvo.



130+ POINT INSPECTION • 72-MONTH/ 100,000-MILE LIMITED WARRANTY* • TOTAL CONFIDENCE



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*Calculated from original in-service date and zero miles